

Brighton and Hove City Council

Market Engagement Events

12th & 16th December 2019

Home Care & Support



Introduction

- House keeping – fire exits, toilets, phones etc
- What this presentation is going to cover
- Introduction to project team and *adam*
- Please make sure you've signed in
- Please keep all questions until the end



Background and Current Process


- BHCC have renewed their contract with *adam*
- New Accreditation and Enrolment required
- The current DPS will expire



What this means for you

- BHCC want to promote the continued use of DPS
- Matched 20% of all referrals made via the care matching
- Develop efficiencies for all users
- New categories- Live in care/ overnight care
- Support to re register



An aerial photograph of Brighton and Hove, UK, taken during sunset. The sun is low on the horizon, casting a warm orange and yellow glow over the city. The foreground shows the detailed architecture of the city, including the prominent spires of St. Nicholas Church. The background shows a dense urban landscape stretching towards the sea.

Brighton and Hove City
Council

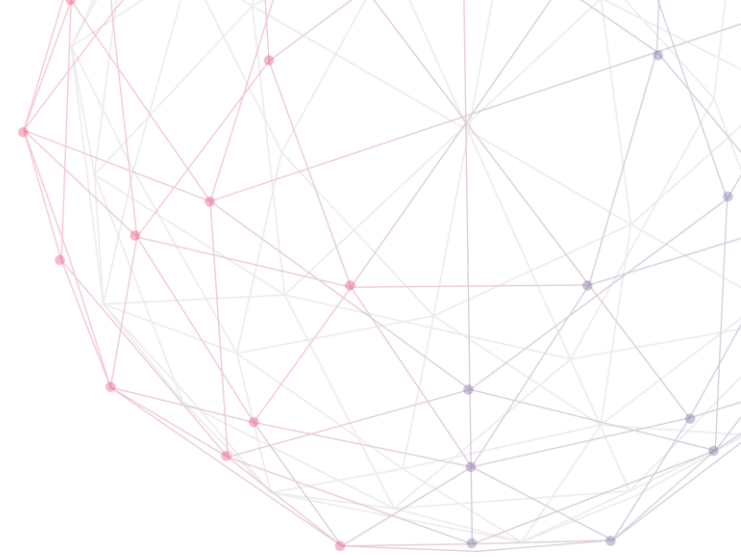
Home Support

Hello

We are *adam* enabling individual wellbeing

Our Human Touch Technology

Service connects individuals (and their advocates) with professionals and a dynamic supply network to enable improved individual wellbeing



adam

Terminology

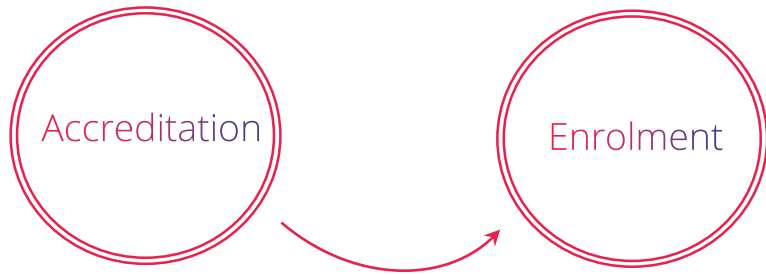
- *adam* – the company who runs the SProc.Net system
- SProc.Net - the system used to manage the DPS
- Dynamic Purchasing System (DPS) - Electronic procurement model
- Demand.sproc.net – Home to all documents & guides relevant to BHCC Home Support
- Accreditation and Enrolment (A&E) – Selection criteria required to be met to be approved on Sproc.Net.

www.sproc.net www.demand.sproc.net/clients

adam

SProc.Net

Complete this before 20th January



This is the same as the current process



Becoming an Approved Provider

Accreditation

This includes 25 (max.) company level questions

Enrolment

This is where you upload documents such as insurances, and answer questions about the quality of the service you provide

adam

Accreditation and Enrolment Demonstration

<https://vimeo.com/manage/245338478/general>

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Next Steps



Start new
A&E w/c
17/01/20

Complete
A&E by 13th
March

23rd March 2020– only
those with an Approved
Enrolment can view new
RQs

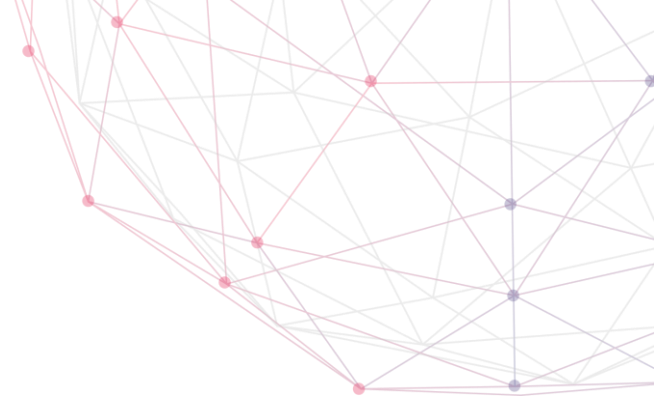


Attend Drop-
in Sessions
24th & 26th
February

Attend full SProc.Net
system training 11th
March

View all documentation and guides at demand.sproc.net

Help & Assistance



For queries regarding your Accreditation & Enrolment applications please contact *adam* :

Email: supplier.engagement@useadam.co.uk.

Phone: Chloe – 07850 913 121

For any technical queries or issues, please use the adam **LIVE CHAT** function on SProc.Net

www.sproc.net www.demand.sproc.net/clients

adam

Any Questions?

adam