

Continuing Care (Leeds)

A citywide service

Domiciliary Care and Care Homes



Why are Leeds changing?

- R NHS England has implemented a new data set that we must comply with
 - \Re 80 unique items of data must be collected in the same way
 - All referrals, reviews, outcomes and packages of care including hours and cost must be reported on
 - \Re Will allow different areas to be monitored and compared
 - R Must be able to capture and measure the same information across all organisations and the new ICS's
 - Current system does not provide web access and is no longer supported and cannot be made compatible with new security protocols.
 - New system will allow all information from referral to care provision to be recorded and reported on

What are the changes?

- R Implementation of a referral portal to support staff to ensure referrals can be accepted first time
- Case Management tool will ensure staff are able to complete assessments 'live' and relevant professionals can add comments.
- R Brokerage tool enables providers to pick up packages that fit within their availability
- Streamline payments approval process to enable providers to be paid quickly
- R Enable queries to be dealt with quickly therefore reducing delays to payments to providers
- Reports will be available to reviewers about the care that patients have needed/used between reviews
- Stopping the Payment Return Process and moving to weekly payments.





- R Changes will effect:
 - All Continuing Care and Health Case Management staff
 - All domiciliary care and community therapy providers
 - All care homes (residential and nursing) as well as specialist care providers
 - R The majority of local CCG's will be moving on to the system so providers that deal with more than one area will eventually have one method of being paid.
- No more spreadsheets and it gives control to the providers. Providers paid for care via Adam.
- R Would like a provider/CHC user group to be set up moving forward. Feeding in to Adam suggestions and areas for development.

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demand.sproc.net



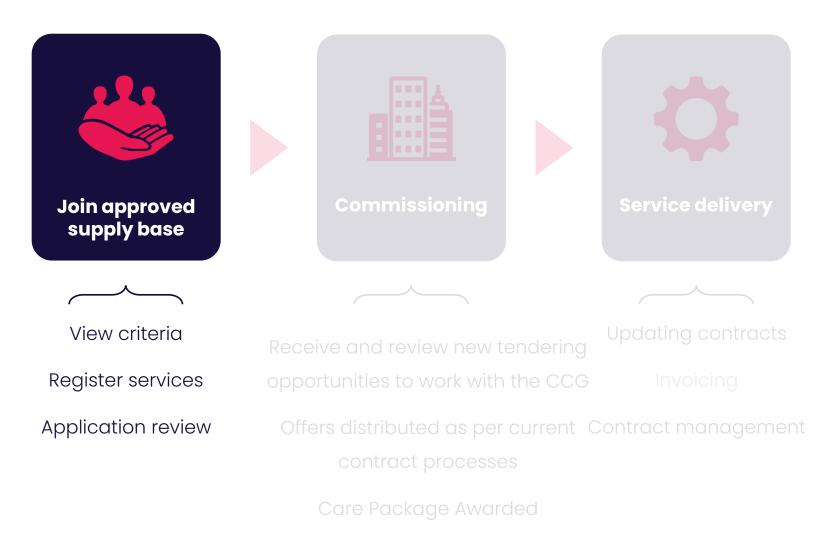




adam delivers a digital commissioning solution to manage the end-to-end process from accrediting providers, to buying personalised services, to single weekly billing

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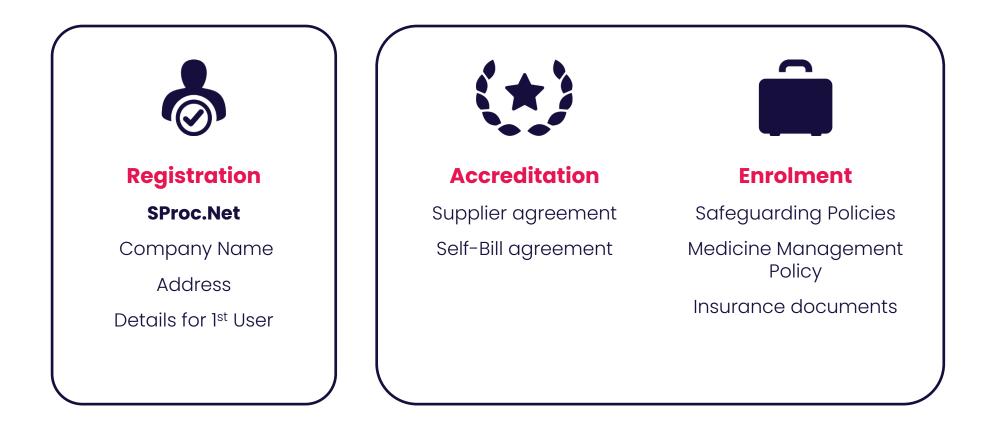




Terminology & useful links

- <u>www.sproc.net</u> the platform being used
- **adam** the company that owns the SProc.Net system
- <u>http://demand.sproc.net/</u> the 'shop window' to view opportunities and how to register
- Accreditation and Enrolment (A&E) selection criteria required to be approved on SProc.Net
- Service Agreement (SA) a contract to deliver the route
- Service Receipt (SR) the receipt/invoice for the delivery of the route
- Self Bill system generated Invoice
- Dynamic Purchasing System (DPS) electronic procurement model

Becoming an approved provider



System walkthrough

Looking ahead

View public sector opportunities





Next steps

- Visit demand.sproc.net
- Gather requisite documents for onboarding (see next slide)
- Complete the A&E Process
- Attend one of the upcoming Drop-In Sessions (Invites Pending)
- Look out for further communications regarding upcoming SProc.net training sessions and portal updates
- Look out for Care Requirements from NHS Leeds CCG once the portal goes Live in February

Documents you will need:

- Proof of Employers Liability Insurance (£10m)
- Proof of Public Liability Insurance (£5m)
- Medicines Safety/Management Policy
- Vulnerable Individuals Safeguarding Policy
- Children and Young People Safeguarding Policy

Help & assistance

For queries regarding your Accreditation & Enrolment applications please contact adam:



Email: <u>supplychains@useadam.co.uk</u>



Phone: Jared on 0333 003 2387 ext. 1035

