

Lancashire Domiciliary Care

February 2021

The NHS logo, consisting of the letters 'NHS' in a bold, blue, sans-serif font, enclosed within a white rectangular box with a blue border.

Midlands and Lancashire
Commissioning Support Unit

adam

INTRODUCTION



Midlands and Lancashire
Commissioning Support Unit

- House keeping
- What this presentation is going to cover
- Introduction to project team and *adam*
- Please keep all questions until the end

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Purpose of Event



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- Lancashire CCGs have commissioned MLCSU in partnership with *adam* to take over brokerage and contracting services for all Fast-Track and CHC funded packages at home.
 - No contracts in place currently with providers and fragmented brokerage to date results in an inefficient process for patients, providers and commissioners.
- New processes will improve experience for all stakeholders.
- *adam* representatives will soon give a system and process overview and provide information on how to sign-up.

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NEW PROCESS



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In completing your registration, you will be required to select specific areas of care that you would like to receive referral notifications for.

Upon having enrolled onto your chosen categories (below) you will then only receive notification of appropriate opportunities, which you can then either accept or decline.

This will save you time as you will not have to manually answer calls to decline domiciliary opportunities that you are not able to fulfil.

Service Categories
Fast Track (End of Life)
Fast Track (End of Life) (Nursing/TDDI)
Learning Disability
Learning Disability (Supported Living)
Mental Health
Mental Health (Nursing/TDDI)
Physical Disability
Physical Disability (Nursing/TDDI)
Children's and Young People

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WHAT'S IN IT FOR YOU?



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- Access to £40m spend
- Opportunity to grow your business
- Gain visibility of care packages that need fulfilling
- Automated and efficient invoicing process with guaranteed payment for contract delivery
- Open, simplified application process

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QUALITY MANAGEMENT



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- In addition to the Domiciliary Care DPS, [SProc.Net](#) will be used as a centralised hub for all things quality, replacing current fragmented quality management processes.
- HLSC's decision to manage their relationship with you through this new Quality Management tool will allow them to further their collaborative efforts to improve quality of care amongst their providers.
- As of the **29th of March 2021**, HLSC will be utilising [SProc.Net](#) to distribute their quality assessors, or 'E-forms'. This means that, as a current Council domiciliary provider, you will be required to complete a quick and easy system registration in preparation for this move.

Benefits include:

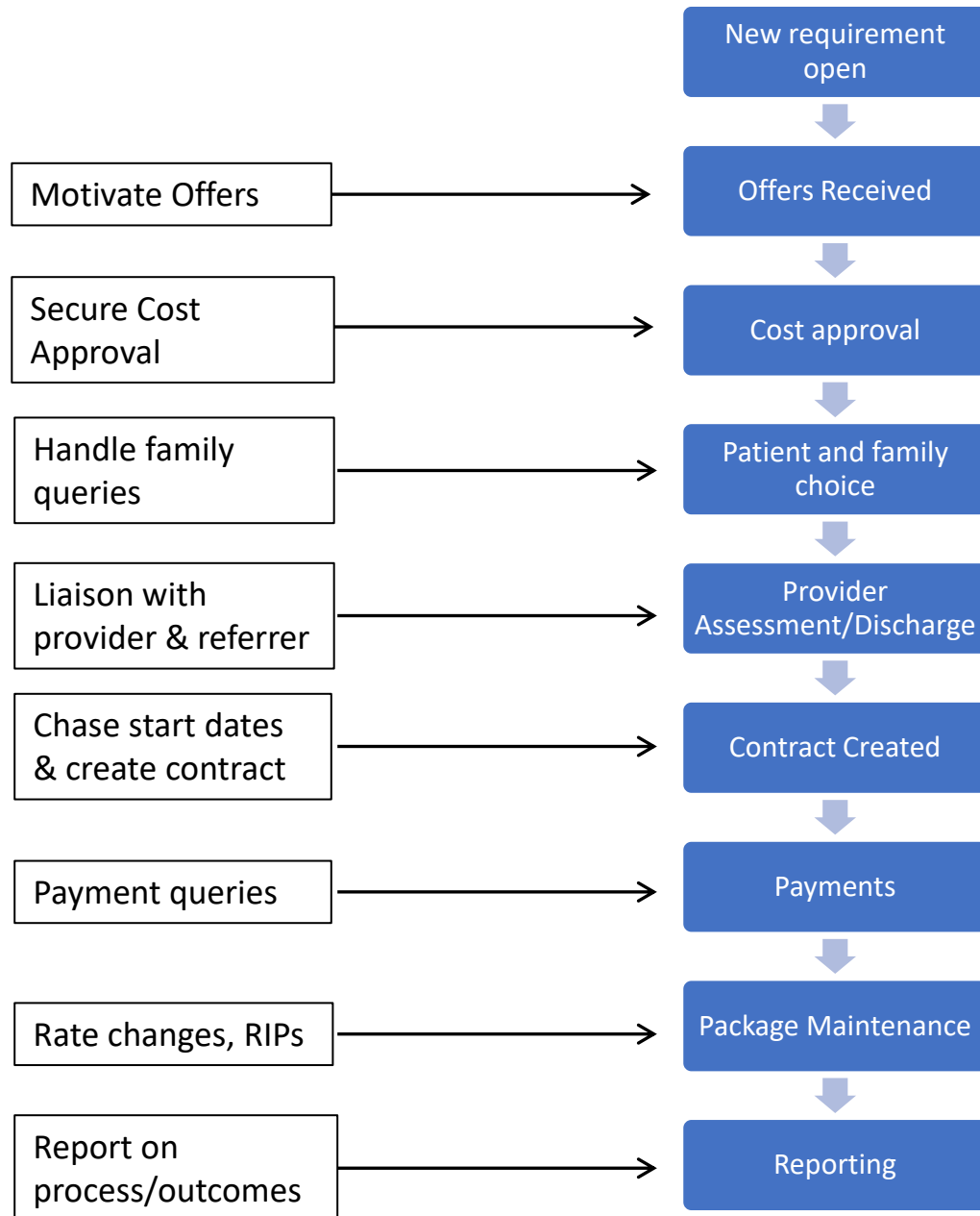
- Your Quality Management performance will be reviewed to give you regular feedback and support, we will also seek regular feedback from you which will allow for better collaborative working.
- You will be supported in assessing, benchmarking, and improving your performance.
- Simplified internal process, allowing you to achieve the maximum value from your contracts by developing your relationship with HLSC. This will allow you to dedicate more time to delivering quality care.

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The CHC Placement Team



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An aerial photograph of a city at sunset, with the sun low on the horizon. The city is densely packed with buildings. A white network diagram is overlaid on the city, consisting of several white circles connected by white lines. The circles are positioned over various buildings, suggesting a network of locations or services. The overall scene is bathed in the warm, golden light of the setting sun.

Midlands and Lancashire
Commissioning Support Unit
(Lancashire)

DOMICILIARY CARE

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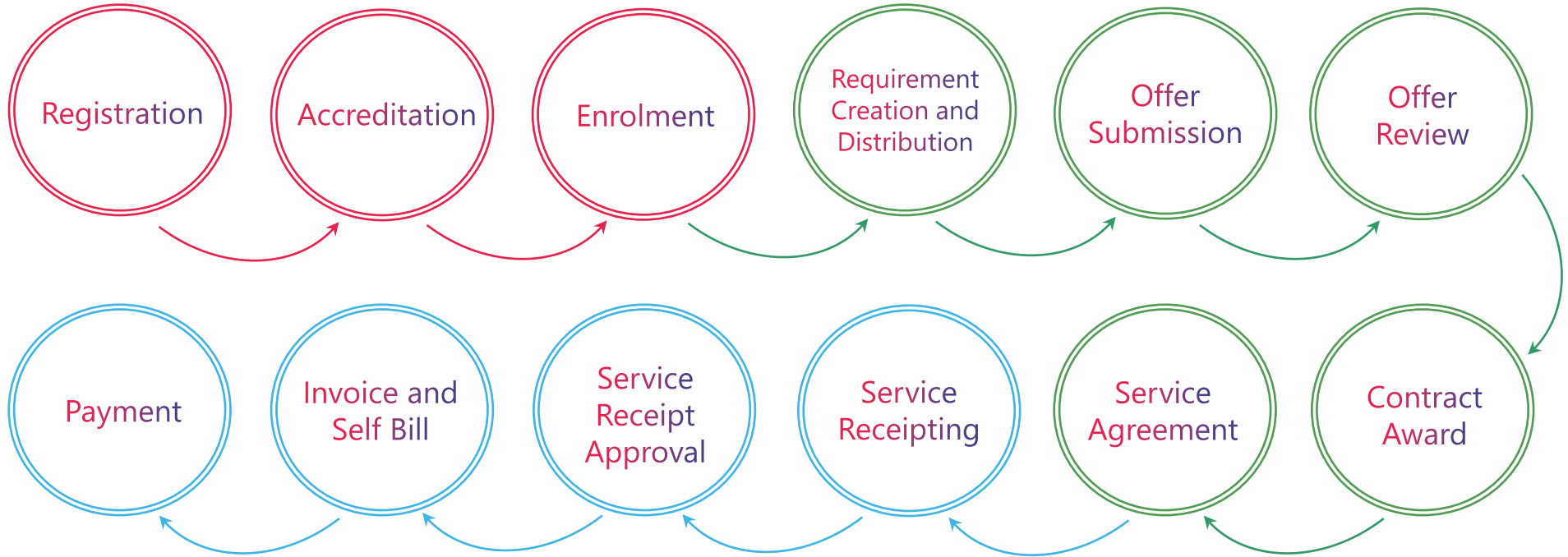
Terminology

- **adam** – the company that runs the **SProc.Net** system
- **SProc.Net** - the system used to manage the DPS
- **Dynamic Purchasing System (DPS)** - Electronic procurement model
- **Demand.SProc.Net** - This website is home to all documents & guides relevant to Domiciliary Care Services
- **Accreditation and Enrolment (A&E)** – Selection criteria required to be met to be approved on the DPS
- **Service Agreement (SA)** – a contract to deliver the package
- **Service Receipt (SR)** – the receipt/invoice for the delivery of the package

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SProc.Net



Becoming an Approved Provider



Registration

Company Details Provided

Accreditation

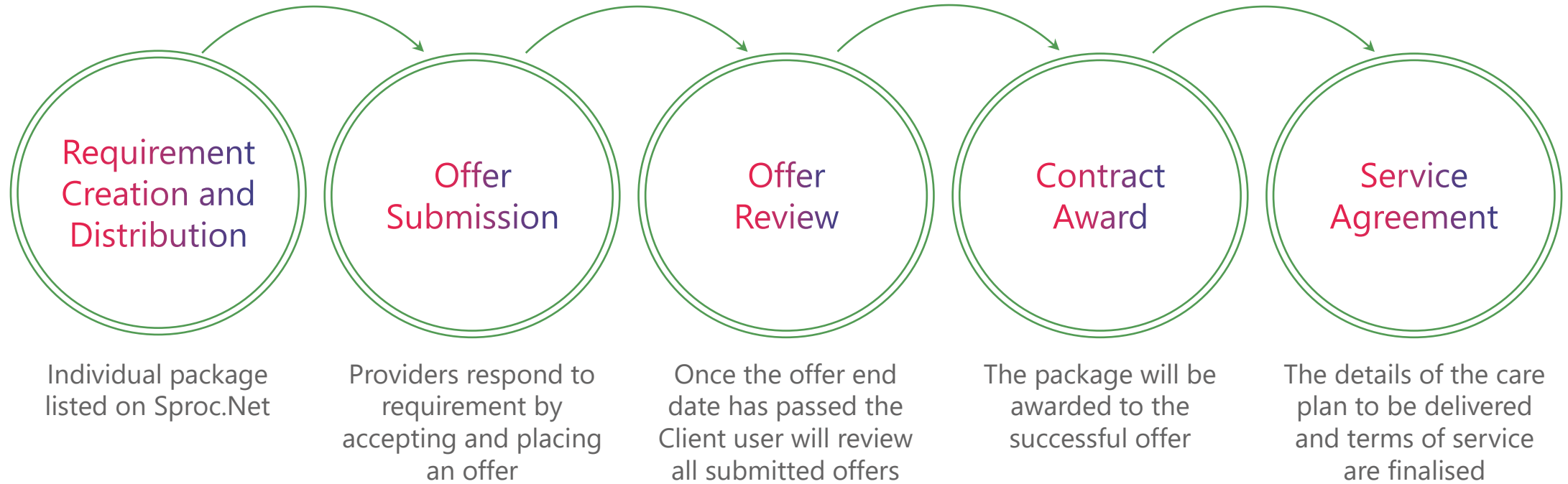
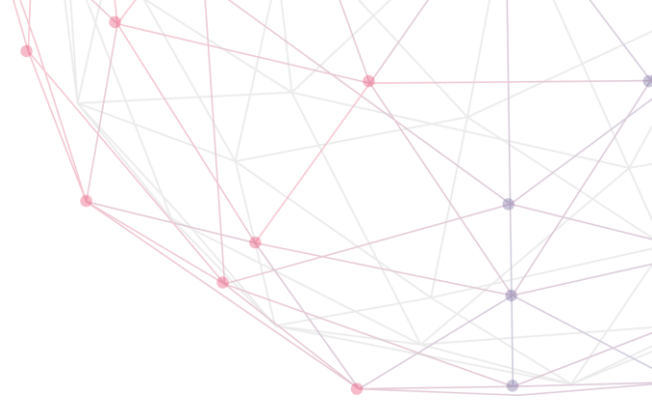
Documentation and Information submitted for review

Enrolment

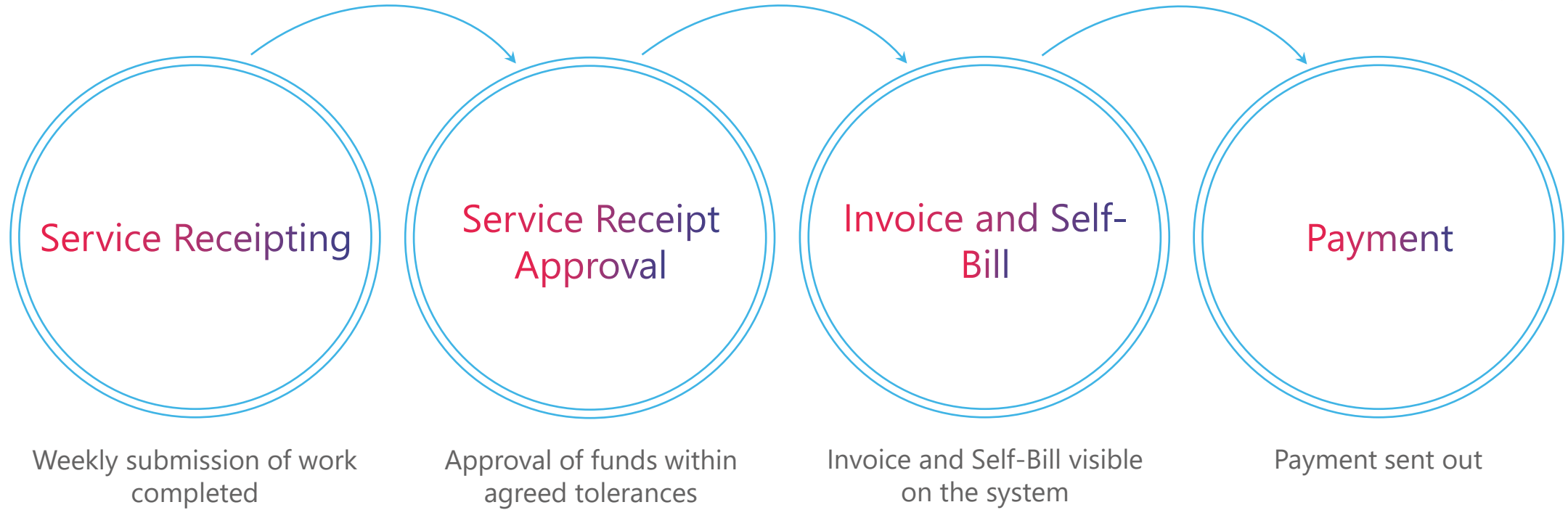
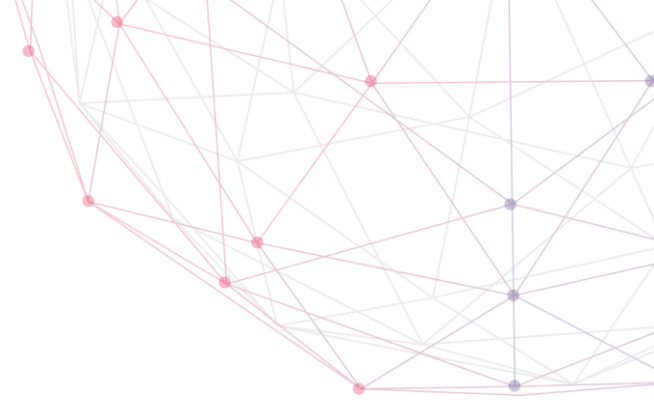
Documentation and Information submitted for review

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Submitting an Offer



Billing



28	29	30	28 February	01 March	02	03
Services Delivered						

04 SRs Submitted	05	06 Invoice Created	07	08 Self-Bill Generated	09	10
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11	12	13	14	15	16	17
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18	19	20	21	22	23	24
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25	26	27	28	29	30	31 March
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01 April	02	03	04	05 Payment Made	06	07
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A&E Demonstration

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Next Steps



19.02.2021
Onboarding
Portal open



WC 22/02/2021
– 01/03/2021
Drop-in Sessions



WC 15/03/2021
– 22/03/2021
Sproc.Net
training



29.03.21
Planned
Go-Live

View all documents and guides related to the new DPS at: <http://demand.sproc.net/clients>.

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Help & Assistance

For queries regarding your Accreditation & Enrolment applications please contact *adam*:

Email: supplychains@useadam.co.uk.

Phone: Nwamaka Onwuneme – **0333 003 2387, ext. 1021**.

For any technical queries or issues, please use the adam **LIVE CHAT** function on **SProc.Net**.

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Questions?



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