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LANGUAGE:	EN
CATEGORY:	ORIG
FORM:	F02
VERSION:	R2.0.9.S03
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Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

Official name: Dynamic Purchasing System for the provision of SEND support services - London Borough of Newham

Postal address: London Borough of Newham, Newham Dockside, 1000 Dockside Road, London

Town: London

NUTS code: UKI41

Postal code: E16 2QU

Country: United Kingdom

E-mail: supplier.engagment@useadam.co.uk

Internet address(es):

Main address: <https://www.newham.gov.uk/Pages/index.aspx>

Address of the buyer profile: <http://demand.sproc.net>

I.2) **Information about joint procurement**

I.3) **Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://demand.sproc.net>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.sproc.net>

I.4) **Type of the contracting authority**

Regional or local authority

I.5) **Main activity**

General public services

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Dynamic Purchasing System for the provision of SEND support services

II.1.2) **Main CPV code**

85000000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The London Borough of Newham (LBN) is establishing a DPS for a range of support services for children and young people with SEND. There will be 5 distinct Lots, all designed to promote positive outcomes and support families.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Registered Care and Support
Lot No: 1

II.2.2) **Additional CPV code(s)**

85000000
85310000
85311000
85311200
85311300
85312000
85312110
85312120

II.2.3) **Place of performance**

NUTS code: UKI41

II.2.4) **Description of the procurement:**

The London Borough of Newham (the "Council") is working with adam HTT Ltd to introduce a web-based system, SProc.Net, to manage the Council's Dynamic Purchasing System (DPS). The Council will use this system for the procurement of Services for Children and Young People with SEND, as and when required. When the Council requires a SEND Service, we will create and distribute a Requirement to the supply base. A Requirement is the name used for a tender on SProc.Net.

The requirement is automatically distributed to Providers that have signed up to the respective Service Category via SProc.Net. Depending on when the service is required to begin, the Council will stipulate the relevant timescales.

There may arise a situation that is an exception to the standard DPS process. In this situation, the Council reserves the right to contact a single Provider, or a specified selection of Providers. A retrospective Requirement will be placed on SProc.Net. Detailed below is a list of example exception situations, which is not exhaustive, in which this may occur:

- When services are required in an emergency outside of normal office hours
- When no providers on the DPS are able to meet the needs of the particular requirement.

In these cases, a retrospective Requirement will be placed on SProc.Net by the Council.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 2 925 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

24 months (this contract has the potential to extend by 12 months)

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.12) Information about electronic catalogues**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

1:1 services for CYP with SEND who have a need for personal care as part of their care packages. These services are delivered on an hourly basis outside of school hours and are designed to support a family to minimise the risk of breakdown.

II.2) Description**II.2.1) Title:**

Unregistered Outreach Support

Lot No: 2

II.2.2) Additional CPV code(s)

85000000

85310000

85311000

85311200

85311300

85312000

85312110

85312120

II.2.3) Place of performance

NUTS code: UKI41

II.2.4) Description of the procurement:

The London Borough of Newham (the "Council") is working with adam HTT Ltd to introduce a web-based system, SProc.Net, to manage the Council's Dynamic Purchasing System (DPS). The Council will use this system for the procurement of Services for Children and Young People with SEND, as and when required. When the Council requires a SEND Service, we will create and distribute a Requirement to the supply base. A Requirement is the name used for a tender on SProc.Net.

The requirement is automatically distributed to Providers that have signed up to the respective Service Category via SProc.Net. Depending on when the service is required to begin, the Council will stipulate the relevant timescales.

There may arise a situation that is an exception to the standard DPS process. In this situation, the Council reserves the right to contact a single Provider, or a specified selection of Providers. A retrospective Requirement will be placed on SProc.Net. Detailed below is a list of example exception situations, which is not exhaustive, in which this may occur:

- When services are required in an emergency outside of normal office hours
- When no providers on the DPS are able to meet the needs of the particular requirement.

In these cases, a retrospective Requirement will be placed on SProc.Net by the Council.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: 2 025 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in days: 24

This contract is subject to renewal: yes

Description of renewals:

24 months (this contract has the potential to extend by 12 months)

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

1:1 services for CYP with SEND who have a need for additional support as part of their care packages. These services are delivered on an hourly basis outside of school hours and are designed to support a family to minimise the risk of breakdown.

II.2) **Description**

II.2.1) **Title:**

Continuing Health Care

Lot No: 3

II.2.2) **Additional CPV code(s)**

85000000

85310000

85311000

85311200

85311300

85312110

85312120

85312000

II.2.3) **Place of performance**

NUTS code: UKI41

II.2.4) **Description of the procurement:**

The London Borough of Newham (the "Council") is working with adam HTT Ltd to introduce a web-based system, SProc.Net, to manage the Council's Dynamic Purchasing System (DPS). The Council will use this system for the procurement of Services for Children and Young People with SEND, as and when required. When the Council requires a SEND Service, we will create and distribute a Requirement to the supply base. A Requirement is the name used for a tender on SProc.Net.

The requirement is automatically distributed to Providers that have signed up to the respective Service Category via SProc.Net. Depending on when the service is required to begin, the Council will stipulate the relevant timescales.

There may arise a situation that is an exception to the standard DPS process. In this situation, the Council reserves the right to contact a single Provider, or a specified selection of Providers. A retrospective Requirement

will be placed on SProc.Net. Detailed below is a list of example exception situations, which is not exhaustive, in which this may occur:

- When services are required in an emergency outside of normal office hours
- When no providers on the DPS are able to meet the needs of the particular requirement.

In these cases, a retrospective Requirement will be placed on SProc.Net by the Council.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 1 200 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in days: 24

This contract is subject to renewal: yes

Description of renewals:

24 months (this contract has the potential to extend by 12 months)

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

1:1 specialist nursing/medical care and support for CYP who have an assessed need for continuing care. These services are delivered within the child or young person's home whose needs cannot be met from the health services commissioned by Newham Clinical Commissioning Group or another NHS commissioning body.

II.2) **Description**

II.2.1) **Title:**

Group-based Short Breaks

Lot No: 4

II.2.2) **Additional CPV code(s)**

85000000

85310000

85311000

85311200

85311300

85312110

85312120

85312000

II.2.3) **Place of performance**

NUTS code: UKI41

II.2.4) **Description of the procurement:**

The London Borough of Newham (the “Council”) is working with adam HTT Ltd to introduce a web-based system, SProc.Net, to manage the Council’s Dynamic Purchasing System (DPS). The Council will use this system for the procurement of Services for Children and Young People with SEND, as and when required. When the Council requires a SEND Service, we will create and distribute a Requirement to the supply base. A Requirement is the name used for a tender on SProc.Net.

The requirement is automatically distributed to Providers that have signed up to the respective Service Category via SProc.Net. Depending on when the service is required to begin, the Council will stipulate the relevant timescales.

There may arise a situation that is an exception to the standard DPS process. In this situation, the Council reserves the right to contact a single Provider, or a specified selection of Providers. A retrospective Requirement will be placed on SProc.Net. Detailed below is a list of example exception situations, which is not exhaustive, in which this may occur:

- When services are required in an emergency outside of normal office hours
- When no providers on the DPS are able to meet the needs of the particular requirement.

In these cases, a retrospective Requirement will be placed on SProc.Net by the Council.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 1 005 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in days: 24

This contract is subject to renewal: yes

Description of renewals:

24 months (this contract has the potential to extend by 12 months)

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Services to provide premises-based short break group opportunities for groups of disabled children and young people and are designed to support a family to minimise the risk of breakdown.

II.2) **Description**

II.2.1) **Title:**

Registered Overnight Respite

Lot No: 5

II.2.2) **Additional CPV code(s)**

85000000

85310000

85311000

85311200

85311300

85312110

85312120

85312000

II.2.3) **Place of performance**

NUTS code: UKI41

II.2.4) **Description of the procurement:**

The London Borough of Newham (the "Council") is working with adam HTT Ltd to introduce a web-based system, SProc.Net, to manage the Council's Dynamic Purchasing System (DPS). The Council will use this system for the procurement of Services for Children and Young People with SEND, as and when required. When the Council requires a SEND Service, we will create and distribute a Requirement to the supply base. A Requirement is the name used for a tender on SProc.Net.

The requirement is automatically distributed to Providers that have signed up to the respective Service Category via SProc.Net. Depending on when the service is required to begin, the Council will stipulate the relevant timescales.

There may arise a situation that is an exception to the standard DPS process. In this situation, the Council reserves the right to contact a single Provider, or a specified selection of Providers. A retrospective Requirement will be placed on SProc.Net. Detailed below is a list of example exception situations, which is not exhaustive, in which this may occur:

- When services are required in an emergency outside of normal office hours
- When no providers on the DPS are able to meet the needs of the particular requirement.

In these cases, a retrospective Requirement will be placed on SProc.Net by the Council.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 585 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in days: 24

This contract is subject to renewal: yes

Description of renewals:

24 months (this contract has the potential to extend by 12 months)

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Services provided in a residential environment for CYP with complex SEND that provide families with overnight breaks from their caring responsibilities and are designed to support a family to minimise the risk of breakdown.

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

- III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**
List and brief description of conditions:
Selection criteria as stated in the procurement documents
- III.1.2) **Economic and financial standing**
Selection criteria as stated in the procurement documents
- III.1.3) **Technical and professional ability**
Selection criteria as stated in the procurement documents
- III.1.5) **Information about reserved contracts**
- III.2) **Conditions related to the contract**
- III.2.1) **Information about a particular profession**
- III.2.2) **Contract performance conditions:**
Providers who are to provide services to the Council where a CQC registration is required to do so will have the following requirements put in place to pass their Accreditation and Enrolment:
- CQC grades of "Outstanding" or "Good" will be approved.
- CQC grade of "Requires Improvement" will be approved, but then immediately suspended from offering services to the Council until the action plan to increase the CQC grade has been completed.
- CQC grade of "Inadequate" will not be approved.
In the event that a Provider rating drops from "Good" to "Requires Improvement" or "Inadequate" at any point during the term of the DPS, decisions will be taken on an individual basis as to whether or not further action is required to suspend or remove service packages permanently or for a time limited period.
Refer to contract documents available at <http://demand.sproc.net>
- III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
- IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
- IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 30/03/2023
- IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English
- IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: 31/03/2023

Local time: 00:00

Section VI: Complementary information**VI.1) Information about recurrence**

This is a recurrent procurement: no

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information:**VI.4) Procedures for review****VI.4.1) Review body**

Official name: Royal Court of Justice

Postal address: Strand

Town: London

Postal code: WC2 2LL

Country: United Kingdom

VI.4.2) Body responsible for mediation procedures

Official name: Royal Court of Justice

Postal address: Strand

Town: London

Postal code: WC2 2LL

Country: United Kingdom

VI.4.3) Review procedure**VI.4.4) Service from which information about the review procedure may be obtained**

Official name: adam HTT Limited

Postal address: The Pinnacle, 170 Midsummer Boulevard

Town: Milton Keynes

Postal code: MK9 1BP

Country: United Kingdom

E-mail: supplier.engagement@useadam.co.uk

Internet address: <http://demand.sproc.net/>

VI.5) Date of dispatch of this notice:

13/03/2020