

# Introductions

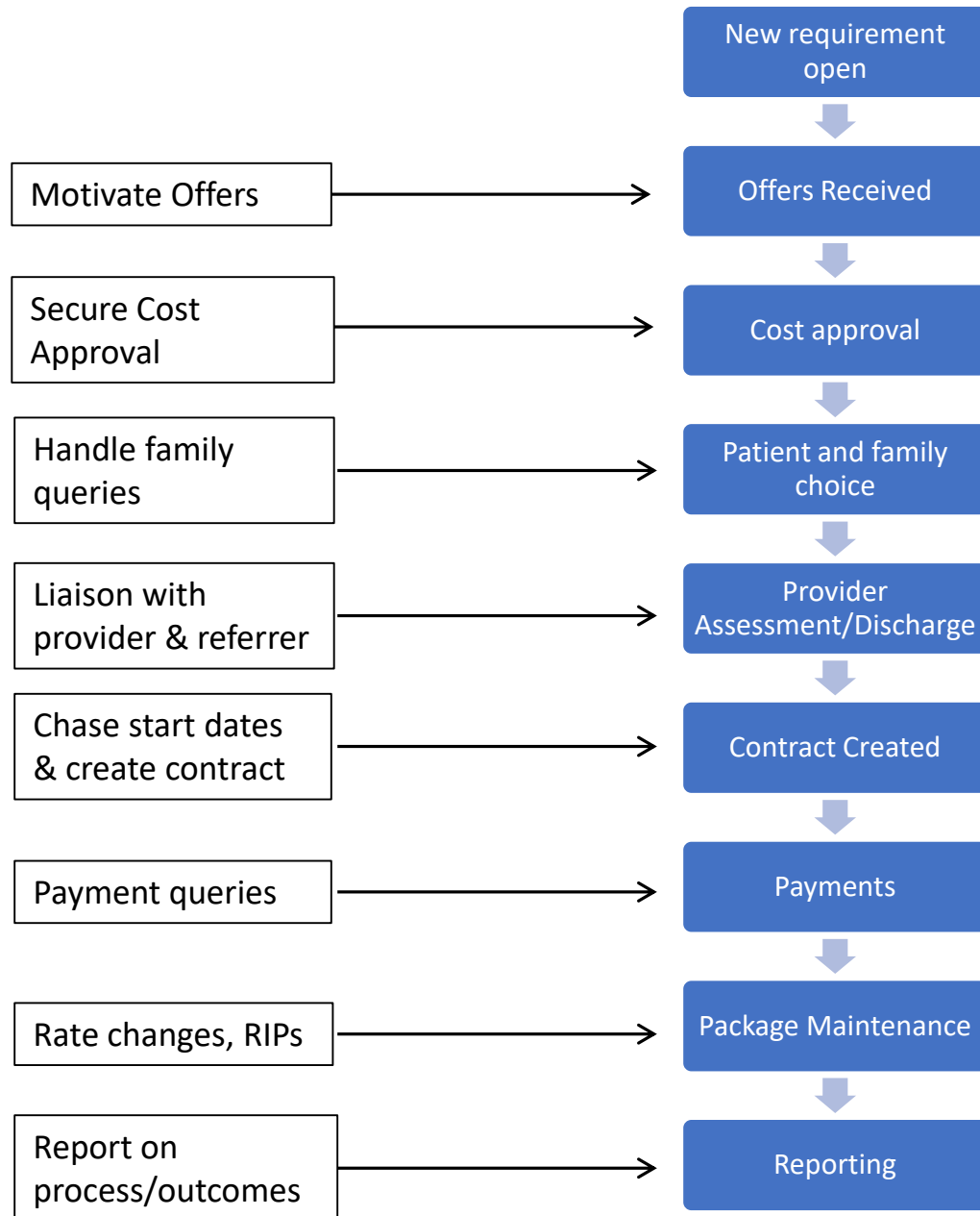
# Housekeeping

- Refreshments
- Toilets
- Fire drill and procedure
- Sign-in sheet
- Questions

# Purpose of Event

- Staffordshire and Stoke-on-Trent CCGs have commissioned MLCSU in partnership with *adam* to take over brokerage and contracting services for all Fast-Track and CHC funded packages at home.
- No contracts in place currently with providers and fragmented brokerage to date results in an inefficient process for patients, providers and commissioners.
- New processes will improve experience for all stakeholders
- Adam colleagues will now give a system and process overview, and provide information on how to sign-up

# The CHC Placement Team



## Contact Details

**Tel: 01782 872700**

**Email:  
mlcsu.adam@nhs.net**

An aerial photograph of a city at sunset, with the sun low on the horizon. A semi-transparent blue box is overlaid on the left side, containing text. A white network diagram with circular nodes and connecting lines is overlaid on the right side of the image.

Midlands and Lancashire  
Commissioning Support Unit  
(Staffordshire)

*DOMICILIARY CARE*

Hello

*we are adam – enabling individual wellbeing*

Our Human Touch Technology™ service connects individuals (and their advocates) - with professionals and a dynamic supply network to enable improved individual wellbeing

adam

# Terminology

- *adam* – the company that runs the **SProc.Net** system
- **SProc.Net** – the system used to manage the DPS
- **Dynamic Purchasing System (DPS)** – Electronic procurement model
- **Demand.Sproc.Net** – This website is home to all documents & guides relevant to Domiciliary Care
- **Accreditation and Enrolment (A&E)** – Selection criteria required to be met to be approved on the DPS
- **Supplier Agreement** – Overarching Terms and Conditions
- **Service Agreement (SA)** – a contract to deliver the package
- **Service Receipt (SR)** – the receipt/invoice for the delivery of the package
- **Self Bill** – System Generated Invoice

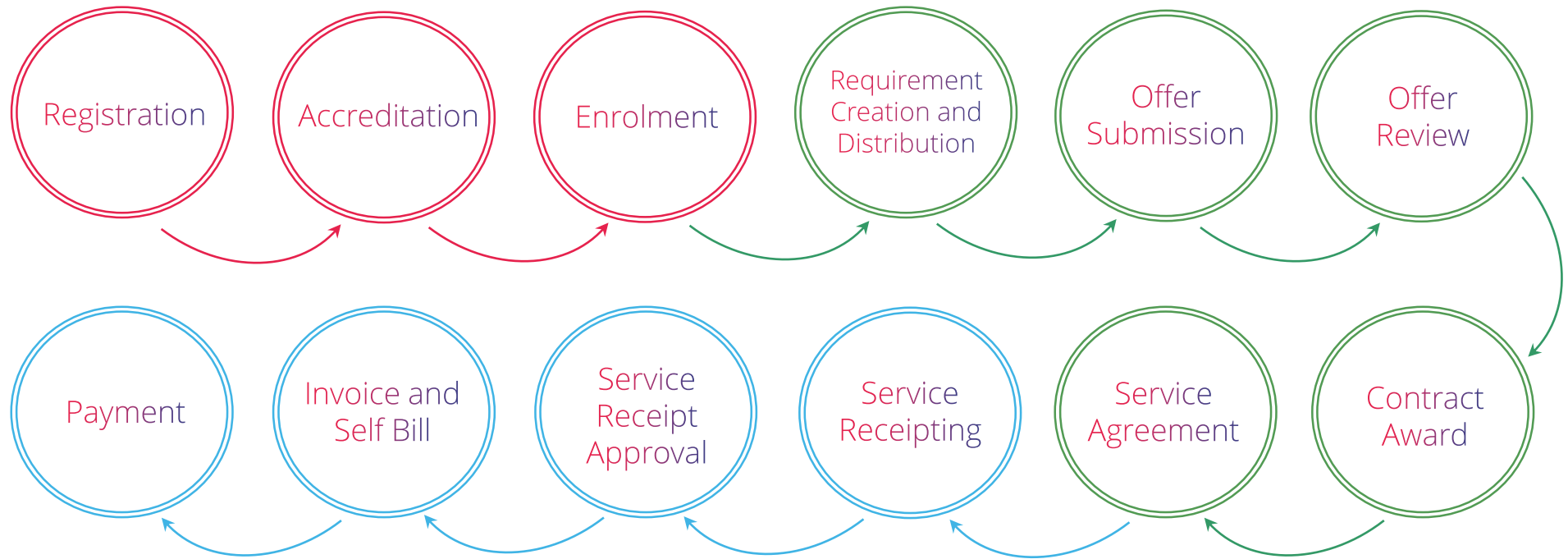
# Websites

Live site: [www.sproc.net](http://www.sproc.net)

Support and information site: <http://demand.sproc.net/clients>



# SProc.Net



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# Becoming an Approved Provider



Registration

Company Details Provided

Accreditation

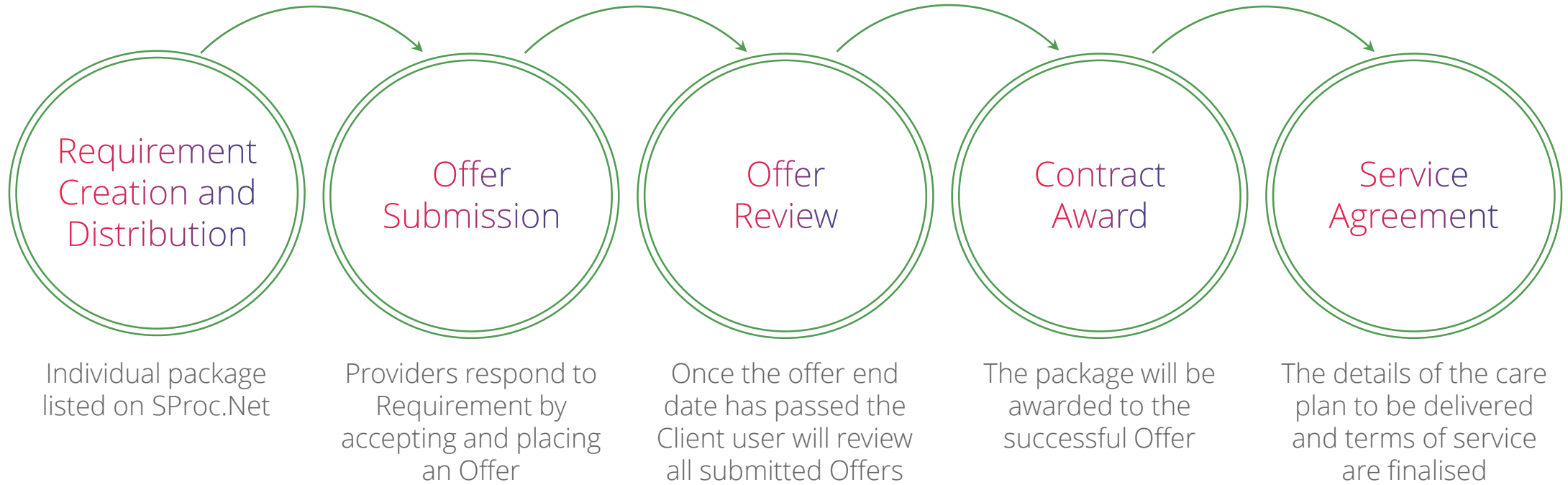
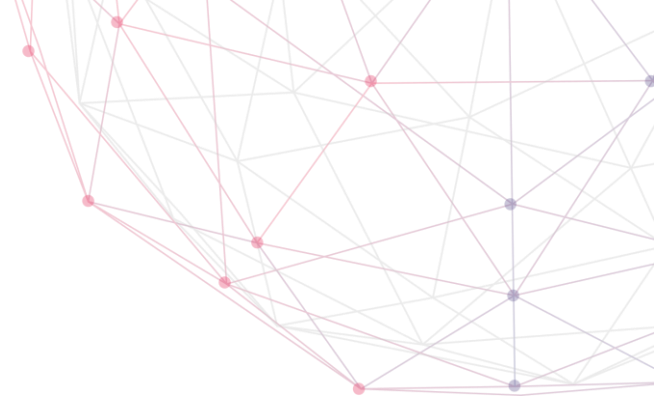
Documentation and Information  
submitted for review

Enrolment

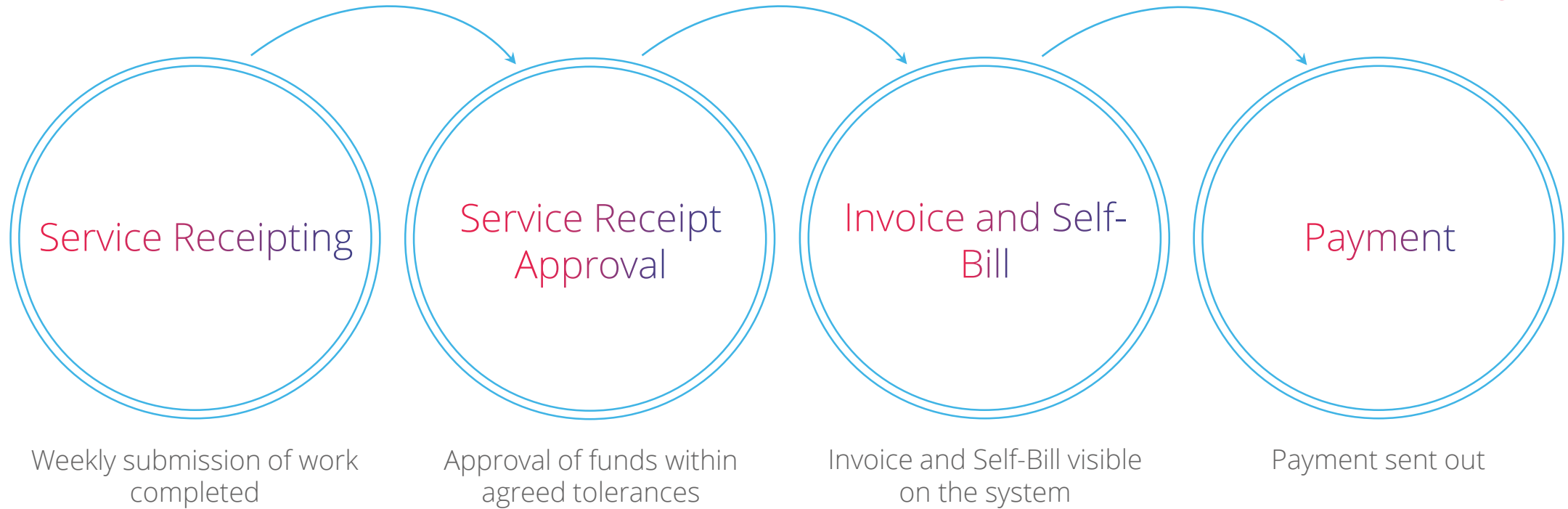
Documentation and Information  
submitted for review

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# Submitting an Offer



# Billing



28	29	30	31 December	01 January	02	03
<b>Services Delivered</b>						

04 <b>SRs Submitted</b>	05 <b>Submitted</b>	06 <b>Invoice Created</b>	07	08 <b>Self-Bill Generated</b>	09	10
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11	12	13	14	15	16	17
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18	19	20	21	22	23	24
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25	26	27	28	29	30	31 January
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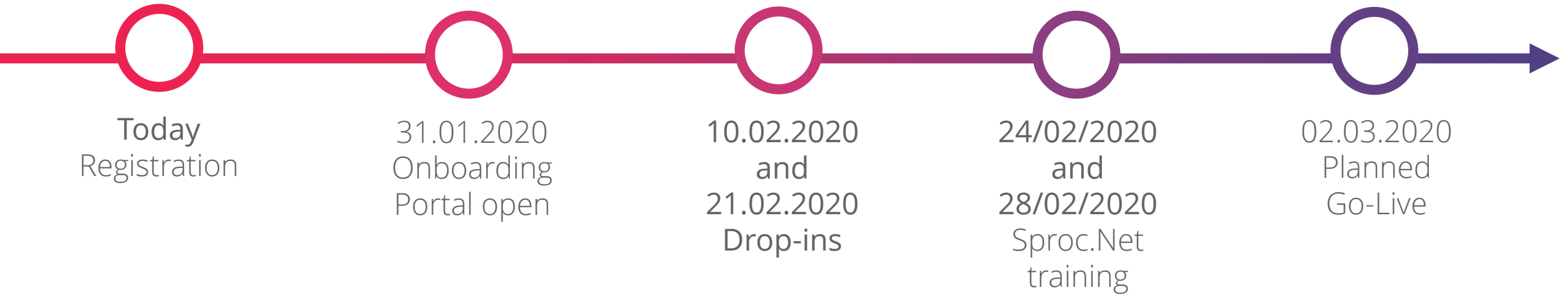
01 February	02	03	04	05 <b>Payment Made</b>	06	07
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# A&E Demonstration

[www.sproc.net](http://www.sproc.net) [www.demand.sproc.net/clients](http://www.demand.sproc.net/clients)

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# Next Steps



View all documents and guides related to the new DPS at: <http://demand.sproc.net/clients>.

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# Help & Assistance

For queries regarding your Accreditation & Enrolment applications please contact *adam*:

Email: [supplier.engagement@useadam.co.uk](mailto:supplier.engagement@useadam.co.uk).

Phone: Nwamaka Onwuneme - 07973975646

For any technical queries or issues, please use the adam **LIVE CHAT** function on **SProc.Net**.

[www.sproc.net](http://www.sproc.net) [www.demand.sproc.net/clients](http://www.demand.sproc.net/clients)

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