

adam

FAQs Document

Midlands and Lancashire Commissioning Support Unit

Care Homes (Staffordshire) 2020

Market engagement events – 16th & 17th September 2020

Question no.	Question	Answer
1	What will happen to current service agreements? Will they be added onto the system in order to raise future invoices?	Your current service agreements will stay on the existing category and you will service receipt through there as normal. The new Care Home (Staffordshire) 2020 DPS is where any new packages of care will be released (from the 23 rd November).
2	Will I need to complete an Accreditation and Enrolment for each of my care home locations?	You will need one Accreditation per organisation and an Enrolment per care home location. The Enrolment stage is specific to each care home location whereas the Accreditation is to do with head office (if you have one). If your care home locations use different bank details, then you will need separate company accounts – this is because the bank details for payment purposes are recorded per company account. You will then need to do one Accreditation for the overall organisation and an Enrolment per care home location.
3	Will all historic data be transferred to the new system?	No data will be transferred to the new category until April 2021. This because of the bulk service receipting pilot. If the functionality works we will migrate any current service agreements that remain on the old category across to the new 2020 category. You will need to use the existing category to invoice your current service agreements, and the new 2020 one for any new care packages which are awarded to you.
4	Will the existing contracts have additional increases due to extra costs due to Covid-19?	Cost is not included in the contract, cost is at the point of brokerage, based on the individual Requirement. There will be no cost included in the contract for 2021. If there is anything Covid-19 related, then please contact Amanda.capewell@nhs.net because the local authority are leading on any additional Covid-19 funding.

5	What are the payment terms?	<p>The payment terms are the same as the existing category.</p> <p>The added bonus to the new category is you will be able to submit service receipts in bulk, which should save you a substantial amount of time to raise payment.</p>
6	Due to cashflow can payments be made weekly?	<p>You can be paid weekly as long as you service receipt weekly. Payments are made 4 weeks after submitting a service receipt (this is the same as the existing category) therefore, when you first start invoicing for a new package of care on the 2020 category, there will be a period of 4 weeks until the first payment. If you submit service receipts every week after the first 4 weeks, the payments will be made to you weekly following the initial break of 4 weeks.</p>
7	Why do we need to do a new Accreditation and Enrolment, why can't you update the existing ones?	<p>All Providers need to complete a new Accreditation and Enrolment because the procurement regulations have changed since the existing DPS was set up. As part of the new procurement regulations, the entry criteria onto the 2020 DPS follows the crown commercial services selection questionnaire.</p> <p>In addition, the current contract has expired so it makes sense for Providers to complete these updates at the same time to limit any disruption.</p> <p>Support from <i>adam</i> will be available to make sure you set up in time for when the new DPS goes live. supplychains@useadam.co.uk 0333 003 2387.</p>
8	Is it residential and nursing homes?	<p>It is just nursing, as we will be handing residential back to the local authority as we come out of Covid-19.</p>
9	Will proactis will be using this?	<p>Proactis is the local authorities brokerage system so that will not apply to this, which is NHS funded and commissioned care packages.</p>