Mandatory Training for Frontline Care and Support Services

May 2017-

The following training is considered mandatory for frontline Care and Support staff directly employed or commissioned by Cambridgeshire County Council, and will enable services to comply with CQC regulation 18 on staffing¹, CQC regulation 19 on fit and proper persons employed², relevant health and safety legislation, policy and best practice guidance³.

Where not legally specified, training content, delivery methods and refresher periods are determined, and periodically reviewed, by Cambridgeshire's Adult Social Care Training Standards Steering Group.

To access the latest standards, please follow the link provided:

https://www.cambslearntogether.co.uk/social-care-development-1/

Additional Recommended Training

The following courses are under review by the Adult Social Care Training Standards Steering Group and, while not currently mandatory, are strongly recommended for all staff:

- Health & Safety IOSH Working Safely
- Risk Assessment
- Equality & Diversity
- Mental Capacity Act (MCA) Level 1
- Deprivation of Liberty Safeguards (DoLS) Level 1

How to book CCC training:

Most courses are bookable via Learn Together Cambridgeshire:

http://www.cambridgeshire.gov.uk/learntogether/social

Adult Safeguarding / MCA and DoLS courses are available from:

http://www.cambridgeshire.gov.uk/info/20166/working_together/581/adult_safeguarding_training

Individuals can register themselves for Care Act e-learning from the following link:

https://cambridgeshire.melearning.university/course_centre

¹ http://www.cqc.org.uk/content/regulation-18-staffing

 $^{^2\ \}text{http://www.cqc.org.uk/content/regulation-19-fit-and-proper-persons-employed}$

³ http://www.skillsforcare.org.uk/Standards/Care-Quality-Commission-regulations/Recommendations-for-CQC-providers-guide.aspx

Fire Safety, and Moving & Handling of Inanimate Loads Training is available by contacting the Health and Safety Team health.andsafety@cambridgeshire.gov.uk

Workforce Development Tel: 01480 373534 Email: workforce.development@cambridgeshire.gov.uk